Key words: Capacity building; CPD; Education; Professional practice; Governance

SUMMARY
The New Zealand Institute of Surveyors has over the past 3 years undertaken a highly proactive organisational refresh with the objectives of becoming more relevant and beneficial to members and society. This change process has included the first re-write of the constitution in over 10 years and as a consequence seen some significant shifts in the what membership means and how the organisation becomes relevant to a broader community of practitioners working across the wider spatial spectrum. These changes have challenged our conventional thinking and forced us to reassess what the benefits of voluntary membership of a professional body are and how a professional body can make a difference in modern society. A key aspect of the changes include establishment of communities of interest called Professional Streams. These communities are represented formally in the new governance structures and are charged with defining what services and benefits members want from the organisation relevant to segment they represent. New concepts relating to accreditation of members to quality standards established by the NZIS and how these apply to a broader practitioner base are now being developed. These NZIS certification levels are seen by both practitioners and employers as a key benefit component of professional body membership. This paper briefly outlines the new NZIS structure and as a consequence how the Professional Streams and Professional Body Certifications have relevance to the future of NZIS.