Transforming land and property services

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Northern Ireland

- 1.5 million people
- 20,000 square kilometres
- Dominant public sector
- Limited local government functions
- Direct rule/ devolution
Northern Ireland is changing…;

Review of Public Administration

• Initiated in 2002
• Over-government?
  – 26 local authorities
  – 19 health service delivery bodies
  – 4 education and library boards
• Reported November 2005/ March 2006
  – ‘there will be a land and property services agency’
Some facts and figures

- £1 billion of rates collected a year
- 60% of titles in the land register
- Mass appraisal of 700,000 domestic properties
- Self-funding mapping agency
- 1,100 staff in 4 organisations
- All with long histories, traditions and cultures
Our structure

Priorities and challenges

• Far reaching rating reforms....
• ....with accompanying IT replacements....
• ....at the same time as the merger.....
• ....in a very public arena
Actions taken – 1

• Links with District Councils
  – 2-way
  – Strategic Steering Group
  – Collaboration
  – Memorandum of Understanding

• Links with Department of Finance
  – Revenue collection

• Revised purpose and commitment

LPS’ Purpose and Commitment

LPS supports the economic and social development of Northern Ireland through the consistent delivery of:

  – a fair, efficient and timely valuation and rating service; and
  – effective, high quality land registration, mapping and property information services.

Customers
Leadership
Ethics
Accountability
Results
Actions taken – 2

- Service Delivery Model (‘build to bank’)
  - Focussed
  - Coherent
  - Prioritised
- Political links
- The work is starting to pay off

Other parts of LPS

- Addressing
  - Pointer
  - Stakeholder Forum
  - 2011 Census
- Registration
  - Staff movements
- GI Strategy
  - GeoHub NI
  - New strategy
  - Collaborative approach
Boundary review

GI Strategy 2009-19
Lessons

- Powerful synergies can be released
- Time and effort are involved in merging
  - Development and Business as Usual
- LPS is a bigger organisation with a stronger role
  - Relationships are stronger
- Data improvement is the key remaining challenge
  - And data sharing is a sensitive area
LPS.....

• Guarantees what you own
• Puts your property on the map
• Values your property; and
• Taxes it