This is Stockholm

- Capital of Sweden, located in Northern Europe
- Approx. 782,000 city inhabitants and 1.9 million habitants in the region 49 000 employees with in the City of Stockholm
- Municipal services as childcare, school, elderly care, social service, technical administration, housing, environmental work and planning the city
Vision 2030 formed by the City Council

- Stockholm will grow with around 200,000 Citizens up to 2030
- Stockholm will provide the Citizens with cost-effective social and Public services of high standards
- Focus on e-services for the Citizens
- The City invests 650 millions in e-services

The City planning Administration

- Planning the city, Detailed Development Plan and General plan
- Granting building permits
- Registration of real estate and providing maps
- Making housing accessible to the disabled
Public documents

Swedish have a long tradition: all Citizens have access to all documents at an authority.

We have a well visited archive with 20,000 visits per year.

We have documents from the 18th century:
- Blueprints of houses
- Detailed development plans
- Land registration

Case and document management

- We use Public 360, a totally integrated system for case and documents, support our processed.
- The base for our e-services.
- Expose the planning process on the Internet.
- When a case is closed, we archive on paper.
- The Archive is well used by the citizens and other customers.
- Pilot study on e-archive.
e-Archive within the city planning administration

Conclusions from the pilot study:

- Building an e-archive based on the OAIS-model
- Digitalize most used parts of the archive, scan papers and microfilm
- Gradually introduce new cases
- Create e-services so citizens/customer can use the e-archive from Internet
Why e-Archive?

- To secure digital information
- Legal requirements often demand secure and standardized archiving, including future accessing and long term preservation
- Document are frequently used both within the administration and from customers
- Access from any place
- Our goal is to integrate a total digital chain from an application to archive
- We are ready for a huge change

Building an e-archive with the OAIS framework

1. Producing system
2. Preservation planning
3. OAIS-framework
4. Rules
5. Consumer
Filling the archive

- Scanned 5000 valid detailed development plans
- Scanned 2 million microfich with blue prints from 1718
- Scanned documents for landregistration from 1880

Total digital case and document chain

1. Incoming documents
   - Scan

2. Through e-services
   - Sign applications

3. Attached file through mail when signature isn’t needed

4. Before archieve
   - Sort out documents
   - Scan any remaining paper documents

5. Public360
   - Document files created by Employees

6. SIP
   - Delivery package

7. E-archieve
   - And preservation planing
STADSBYGGNADSKONTORET

E-tjänst

E-service for citizens

Thank you

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