Benchmarking and Belgian Cadastre

Francis GÄBELE and Marc VANDERSCHUEREN, Belgium

Key words:

ABSTRACT

Presentation

- origins of Belgian cadastre
- specific missions
- research of benchmarking
- criterions of convergence
- strategy of modernization
  - uniting cadastre – registration
  - administration reform
- 3 principal axes
  - axis of reinforcement of synergies between our fiscal administrations
  - axis of modernization of management of our resources
  - axis of modernization of management of services activities with management of the performance.

Strategic targets

- equity
- rationalization of work methods
- quality image
- quality services
- simplification of fiscal procedures
- computerized cadastral plan of parcels of land
- unique reference fiscal value
- juridical security
- transparency of decisions and administrative procedures

Ways

- file of properties and owners
- cadastre network
- autonomy – responsibility of administration
- to encourage moderns ways of communication
- management tools
- creation of indicator systems
- internal communication
- external communication
- collaboration with regions
- principal new duties or to reinforce
- knowledge's management
- change management
- risk analysis
- strategy towards the targets
- computerization of collecting of information on the indicators by speed computerization of the work systems.
- appropriate measures in case of no-realization of the objectives
- regular updating of the objectives and/or the measured indicators

CONTACT

Francis Gäbele, Senior Civil Servant, ACED
C.A.E. Tour Finances
Bte 58
Boulevard du Jardin Botanique, 50
1010 Bruxelles
BELGIUM
Tel. + 32 2 210 3550
Fax + 32 2 210 63 00
E-mail: francis.gabele@minfin.fed.be
Affiliation: Union Belge des Géomètres UBG