Key words: Commission 1, Report, Professional Standards, Professional Practice, Business Management, Organisation.

ABSTRACT


During the period the Commission achieved part of its work plan including the creation and establishment of a Commission 1 Internet site on the FIG web site. A very successful output of the ‘Business Practices’ Working Group was the development and publication of a guide to support professionals in the task of business management, titled, “Business Matters for Professionals”. Its contents include issues and information relating to business planning, quality management and quality assurance, customer service, ethics and professional conduct and information management and information technology amongst a range of matters that need to be considered in running a surveying or related business or establishing such a business in the private sector.

Many visits were made to various parts of the world by Commission members, with a strong focus on Central and South America particularly through the United Nations and the World Bank.

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