## Report for the 24<sup>th</sup> General Assembly FIG Working Week in Seoul, 6–11 May 2001

## COMMISSION 1 – PROFESSIONAL STANDARDS AND PRACTICE

Commission 1 held its annual meeting in Prague in May which included additional meetings and papers for the two main working groups on 'organisational matters' and 'business practices'. The guide being produced on business practices is proceeding well under the chairmanship of Iain Greenway will include chapters on legal frameworks, professional ethics, quality and customer service and information technology. The intended audience is professionals setting up their own private practice survey firms – such people are likely to have received university education and practical training in surveying but will often have limited experience of business practices. The Guide will also be of use to people already in private practice, providing a benchmark against which they can check their systems and practices (the Guide will have at its heart a checklist of topics to be addressed). The Guide will include high level guidance on how practices need to be adapted between different cultures but will not attempt to provide detailed guidance relating to, for instance, the different legal systems in place in each country. The Guide will incorporate documents such as the FIG Statement on Ethical Principles and Model Code of Professional Conduct, and the FIG Charter for Quality. It will therefore pull together a range of FIG work in this area, helping raise the standard of business professionalism demonstrated by surveyors, as increasingly expected by customers and governments.

In October Commission 1 contributed and participated in the successful Commission 2 Symposium in Argentina, resulting in potentially a number of new members to FIG.

Liaison has continued to occur with UN agencies, particularly the World Bank. The World Bank now has on its web site, FIG Publication No. 16 "Constituting Professional Associations" as an example of how to set up a professional association. The chair of Commission 1 represented FIG at World Bank/USAID Central American Workshop in El Salvador on "Training for the Quality and Sustainability of Processes" in November.

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