The whole is greater than the sum of the parts

Iain Greenway
Chief Survey Officer
Land & Property Services

Northern Ireland

- 1.5 million people
- 20,000 square kilometres
- Dominant public sector
- Limited local government functions
- Direct rule/ devolution
Northern Ireland is changing….;

Programme for Government

Grow a dynamic innovative Economy

A peaceful, fair and prosperous Society

Promote tolerance, inclusion, health and well-being

Invest to build our infrastructure

Deliver modern, high quality and efficient Public Services

Protect and enhance our Environment and natural resources
Review of Public Administration

- Initiated in 2002
- Over-government?
  - 26 local authorities
  - 19 health service delivery bodies
  - 4 education and library boards
- Reported November 2005/ March 2006
- ‘there will be a land and property services agency’
Some facts and figures

• £1 billion of rates collected a year
• 60% of titles in the land register
• Mass appraisal of 700,000 domestic properties
• Self-funding mapping agency
• 1,100 staff in 4 organisations
• All with long histories, traditions and cultures

Transition

• Scoping study
• Steering Group
• Shadow Agency Board
• Work streams
Our structure

John Wilkinson
Chief Executive

Patricia Montgomery
Director of Customer and Business Improvement

Trevor Steenson
Director of Data, Information and Systems

Alan Bronte
Director of Valuation

Iain Greenway
Director of Operations

Stephen Boyd
Director of Corporate Services

Vision
Transforming land & property services and information for the public good
LPS supports the regeneration and economic development of Northern Ireland by providing an integrated set of land & property services for its citizens and government.

(1.0) **Vision:** Transforming land and property services and information for the public good

(1.1) **Mission:** LPS supports the regeneration and economic development of Northern Ireland by providing an integrated set of land and property related services for its citizens and government.

(2.1) Deliver effective and efficient high quality and customer centric services, information and advice

(2.2) Collect, maintain, integrate and analyse data

(2.3) Continuously improve our processes and be innovative in the way we deliver our services
Top-down integration

- Joining up data
  - 5.1 million addresses
- Property life cycle
  - ‘build to bank’
Bottom up integration

- Vacancy inspections
- Altered properties
- Use of Land Registers data
- Working with Councils
- Process improvement
Remaining issues

- Legal/ statutory roles
- Management of priorities
- Grading
- Accommodation
- External reforms

Lessons

- Powerful synergies can be released
- Single stage merger
- Early appointment of leaders
- Early clarity of individual roles
- Change overload
- Keep the bigger picture clear
LPS…..

- Guarantees what you own
- Puts your property on the map
- Values your property; and
- Taxes it

Vision

Transforming land & property services and information for the public good