



**CONGRESS & GENERAL ASSEMBLY
OF THE INTERNATIONAL FEDERATION
OF SURVEYORS 2014
BID SUBMISSION**



**Association of
Authorised Land Surveyors
Malaysia**

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PERSATUAN JURUUKUR TANAH BERTAULIAH MALAYSIA
ASSOCIATION OF AUTHORISED LAND SURVEYORS MALAYSIA

President:

Dato" Hj Hanafi Mamat, *DIMP, KMN. AMN. SMK*

Vice President:

Mohammad Azmi Mohd Zin, *AMN*

Secretary General:

Yong Lip Foo

Treasurer:

Chun Ming Kee, *AMN. PJK*

13th November 2009

Professor Stig Enemark

President

International Federation of Surveyors

Kalvebod Brygge 31 – 33

DK – 1780 Copenhagen V

Denmark.

Dear Professor,

2014 Congress and General Assembly of the International Federation of Surveyors

Warmest Greetings from Malaysia.

It is with great pleasure and honour that we confirm our intention to bid for the privilege to host the Federation's 2014 Congress and General Assembly in Kuala Lumpur, Malaysia. We have chosen the magnificent Kuala Lumpur Convention Centre, right in the center of the cultural and commercial capital of Malaysia, as the host venue.

As you are aware, Malaysia is a dynamic and exciting destination, her sights, sounds and smells **Truly Asia!** In particular, the host city has the amenities, connectivity and facilities to welcome and provide all delegates and participants an enjoyable and memorable stay including those, for reason of faith, may have particular dietary needs.

We have the experience in hosting international conferences and conventions and would like to assure you, your Council as well as delegates of the General Assembly of our utmost effort work towards realizing the largest gathering of Surveyors on Planet Earth.

Presently, our bid has the support of the –

Government of Malaysia through Tourism Malaysia;

Department of Survey and Mapping Malaysia;

Land Surveyors Board, Peninsular Malaysia;

Board of Quantity Surveyors Malaysia

Board of Valuers, Appraisers and Estate Agents Malaysia; and

The Institution of Surveyors Malaysia.



and we expect the support will continue to grow, especially when we are given the right to host FIG's 2014 Congress and General Assembly.

Key highlights of our proposed bid are –

1. Congress will be held on 12th – 15th June 2014 with the General Assembly held on 11th June and 16th June.
2. Competitive pricing for both accommodation and registration fees.
3. Comprehensive technical programme covering the entire spectrum of surveying catering to all within the FIG family.
4. Culturally sensitive programme, particular the social aspect of the programme.
5. Conducive venue for delegates, participants and accompanying persons.

On the subject of accommodation, in the vicinity of the chosen venue, Kuala Lumpur Convention Centre, and within 10 minutes walk, there are 6,000 rooms of varying grades catering to those well-heeled travelers as well as those who are budget conscious. Currently, the range of prices per room night ranges from €120 (US\$180) to €20 (US\$ 30). As for the registration fee, all indication are that the level of fees that would be imposed for the 2014 Congress will be more in line with that which has become the norm for FIG's Working Week! We will also mount a variety of optional pre and post conference tours not only within the country but also in the region that is generally affordable. Kuala Lumpur Convention Centre is state-of-the-art and in certain halls, has in-built facility for simultaneous language translation.

We look forward to be given this immense privilege to host the 2014 Congress and General Assembly and will do all that is within our capability to ensure that all delegates and participants will have a most professionally rewarding, pleasant and memorable Congress experience in **Malaysia, Truly Asia!**

Thank you.

Yours sincerely,

Association of Authorised Land Surveyors Malaysia

SR Hanafi Mamat
President

encl. Bid Documentation



5 November 2009

Prof Stig Enemark
President
International Federation of Surveyors
Kalvebod Brygge 31-33
DK-1780 Copenhagen V
Denmark

Dear Professor Enemark,

**CONGRESS & GENERAL ASSEMBLY OF THE
INTERNATIONAL FEDERATION OF SURVEYORS 2014**

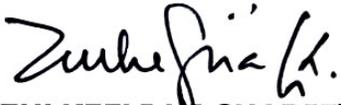
On behalf of the Government of Malaysia, I wish to support the efforts of Association of Authorised Land Surveyors Malaysia in their bid to host **the Congress & General Assembly of the International Federation of Surveyors 2014** to meet in **Kuala Lumpur, Malaysia**.

With our experience in hosting international conferences, we would like to reassure the International Federation of Surveyors that all of your delegates, including those from Israel would be able to enter into Malaysia to attend the conference, with the approval from the Ministry of Internal Security, Malaysia.

We look forward to welcoming all your members to our warm and friendly country and we would do everything in our capability to ensure that all your delegates will assured a safe & smooth entrance into Malaysia.

“1 MALAYSIA, PEOPLE FIRST, PERFORMANCE NOW”

Yours sincerely,


(ZULKEFLI H SHARIF)

CHIEF EXECUTIVE OFFICER

MALAYSIA CONVENTION & EXHIBITION BUREAU (MYCEB)

**MALAYSIA TOURISM PROMOTION BOARD
(MINISTRY OF TOURISM, MALAYSIA)**

Menara Dato' Onn, Putra World Trade Centre, 45 Jalan Tun Ismail, 50480 Kuala Lumpur.
P.O. Box 10328, 50710 Kuala Lumpur, Malaysia. Tel : 03-2615-8188. Fax : 03-4042-5135
E-mail: tourism@tourism.gov.my URL: <http://tourismmalaysia.gov.my>



KETUA PENGARAH UKUR DAN PEMETAAN MALAYSIA
(Director General of Survey and Mapping Malaysia)
TINGKAT 11, WISMA JUPEM
JALAN SEMARAK
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Our Ref : JUPEM 18/6/2.53 (47)
Date : // November 2009

Prof Stig Enemark
President
International Federation of Surveyors
Kalvebod Brygge 31-33
DK-1780 Copenhagen V
Denmark

Dear Prof. Enemark,

2014 INTERNATIONAL FEDERATION OF SURVEYORS (FIG) CONGRESS AND GENERAL ASSEMBLY

On behalf of Department of Surveying and Mapping Malaysia, I wish to take this opportunity to support Association of Authorised Land Surveyors Malaysia's bid to host **2014 FIG Congress and General Assembly** in Kuala Lumpur, Malaysia.

The Department of Survey and Mapping Malaysia is fully supportive of Association of Authorised Land Surveyors Malaysia's initiative to host this event and we are indeed grateful to involve directly in this prestigious event. I believe that this event will be organized successfully as Malaysia had experiences in hosting various international events.

We look forward to welcoming the 2014 FIG Congress and General Assembly delegates to Malaysia.

Yours sincerely,

(DATO' PROF. SR DR. ABDUL KADIR BIN TAIB)
Director General of Survey and Mapping
Malaysia



**LEMBAGA JURUKUR TANAH
SEMENANJUNG MALAYSIA
(LAND SURVEYORS BOARD)**

[Ditubuhkan di bawah Akta Jurukur Tanah Berlesen, 1958 (Disemak 1991) - Akta 458]

RUJUKAN TUAN:

RUJUKAN KAMI: LJT.SULIT42 Jld.8/(24)

(SILA NYATAKAN RUJUKAN SURAT KAMI APABILA BERHUBUNG)

ARAS 5 - 7 WISMA LJT
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53100 KUALA LUMPUR
No. Telefon: 03-41085191
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e-mail: secretary@ljt.org.my
laman web: www.ljt.org.my

// November 2009

Prof Stig Enemark

President

International Federation of Surveyors

Kalvebod Brygge 31-33

DK-1780 Copenhagen V

Denmark

Dear Prof. Enemark,

**2014 INTERNATIONAL FEDERATION OF SURVEYORS (FIG) CONGRESS
AND GENERAL ASSEMBLY**

I am pleased to inform you that Land Surveyors Board, Peninsular Malaysia is fully supportive of Association of Authorised Land Surveyors Malaysia's bid to host **2014 FIG Congress and General Assembly** in Kuala Lumpur, Malaysia.

We hope you will find Kuala Lumpur the ideal and exciting venue for holding this Congress as there are state-of-art convention, hotel facilities and numerous of attractive places of interest for the pre and post Congress tours.

We look forward to welcoming the 2014 FIG Congress and General Assembly delegates to Kuala Lumpur, Malaysia.

Yours sincerely,

(DATO' PROF. SR DR. ABDUL KADIR BIN TAIB)

Chairman

Land Surveyors Board, Peninsular Malaysia



LEMBAGA JURUUKUR BAHAN MALAYSIA
BOARD OF QUANTITY SURVEYORS MALAYSIA



Tkt 17, Ibu Pejabat JKR
Jalan Sultan Salahuddin
50582 Kuala Lumpur
Tel: 603-26967999/7809/7803/8140/8142
Fax: 603-26925680
E-mail: info@bqsm.gov.my
Website: www.bqsm.gov.my

Yang Di Pertua: **DATO' Sr ABDULL MANAF BIN HJ. HASHIM**
DIMP, KMN, AMN, AMT, PJC, MIS (M)

Pendaftar: **Sr ABD SHUKOR BIN IBRAHIM**
KMN, AMP, MIS (M)

Setiausaha: **Sr RATNA MAHYUDDIN**
DJN, FISM

(006)dlm.KKR/LJBM/658 Jld.5-09/11/.....1774
13 November 2009

Prof Stig Enemark
President
International Federation of Surveyors
Kalvebod Brygge 31-33
DK-1780 Copenhagen V
Denmark

Dear Professor Enemark,

International Federation of Surveyors 2014 Congress and General Assembly

On behalf of the Board of Quantity Surveyors Malaysia (BQSM), I wish to inform that the Board supports the efforts of Malaysia's sole FIG member association, the Association of Authorised Land Surveyors Malaysia, in their bid to host the 2014 Congress and General Assembly here in Malaysia at the Kuala Lumpur Convention Centre in June 2014.

BQSM is the legislated national regulatory body governing quantity surveyors, cost managers and construction cost economists in Malaysia and our members can be found within the academia, private practice, commercial and public sectors.

We look forward to welcoming the global FIG family to Malaysia in June 2014, to our Malaysian warm and hospitality, and will do that which is within our capability to ensure that all participants will have a professionally rewarding and memorable stay in *Malaysia, Truly Asia!*

Yours sincerely,

Dato' Sr Abdul Manaf bin Haji Hashim
President
Board of Quantity Surveyors Malaysia



PERTUBUHAN JURUUKUR MALAYSIA THE INSTITUTION OF SURVEYORS, MALAYSIA

3rd Floor, Bangunan Juruukur, 64 - 66, Jalan 52/4, 46200 Petaling Jaya, Selangor, Malaysia
Tel : 603-7954 8358 (Hunting Line), 7955 1773, 7956 9728 Fax : 603-7955 0253
Website : www.ism.org.my E-mail : sekretariat@ism.org.my, info@ism.org.my

Session 2009/2010

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Abdullah, KMN, FISM, FRICS

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Sr Hj. Saharuddin Saat, FISM

Deputy President
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MISM, MRICS

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Sr Chee Kok Thim, FISM, MRICS

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Sr Roznita Othman, MISM

Sr Mohd Zam Mustaman, MISM

Sr Kamaruzaman Jamil, FISM

Assoc. Prof. Sr Zaiton Yaacob, FISM, MCIQB

Prof. Sr Dr. Md. Najib Ibrahim, FISM

Sr Eddie Wong Weng Hong, KMN, FISM

11th November 2009

Prof Stig Enemark
President
International Federation of Surveyors
Kalvebod Brygge 31-33
DK-1780 Copenhagen V
Denmark

Dear Professor Enemark,

International Federation of Surveyors 2014 Congress and General Assembly

On behalf of the Institution of Surveyors Malaysia (ISM), I wish to inform that the Institution wholeheartedly support the efforts of Malaysia's sole FIG member association, the Association of Authorised Land Surveyors Malaysia, in their bid to host the 2014 Congress and General Assembly here in Malaysia at the Kuala Lumpur Convention Center in June 2014.

ISM is the national professional non-governmental body for surveyors here in Malaysia and the region. Our membership comes from the academia, the public sector, the private practices and industry and corporate Malaysia. We are multi-disciplinary, our membership comprises building surveyors, land and hydrographic surveyors, spatial scientist and geomaticians, quantity surveyors, cost managers and construction cost economists, valuers, appraisers, property consultants and property managers. Our membership works within the full spectrum of the natural and built environment.

ISM will collaborate with the sole FIG member association from Malaysia towards a successful Congress and General Assembly in 2014, particularly in ensuring a comprehensive and completeness within the proposed technical programme.

We look forward to welcoming the entire FIG family to our warm and friendly country and will do everything within our capability to ensure that all delegates will have a fruitful and enjoyable stay in **Malaysia, Truly Asia!**

Yours sincerely,

THE INSTITUTION OF SURVEYORS, MALAYSIA

ASSOC. PROF. Sr WAN MAIMUN WAN ABDULLAH

KMN, FISM, FRICS

President (2009/2010)



ISO 9001:2000 Certified

THE ASSOCIATION OF THE AUTHORISED LAND SURVEYORS OF MALAYSIA

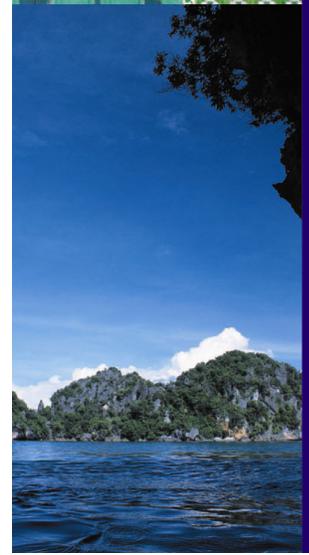
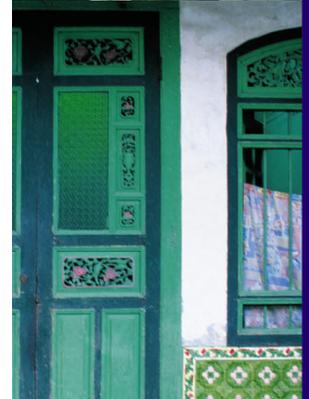
Association of the Authorised Land Surveyors of Malaysia is the country's sole member association of the International Federation of Surveyors (FIG). AALSM draws its membership from practising licensed surveyors. The Association has a vision, desiring the Malaysian licensed surveying community to be "A Dynamic and Agile Community of Surveying and Mapping Professionals" comprising:

- A cohesive community of professionals with clarity of purpose, direction and accountability, unified in its agreement on strategic initiatives and priorities, armed with an unfailing discipline to follow through
- Licensed surveyors who demonstrate increasing ability to anticipate and adapt effectively to the future; and
- An innovation-driven infrastructure that enhances access to comprehensive information through a wide range of technology and facilities

Its membership contributes extensively to the national development and economy through their activities and services, as well as the security and vibrancy of the land market through their cadastral surveys.

The first license to practice was issued in 1958 and last year (2008) the Land Surveyors Board Malaysia celebrated its 50th anniversary. AALSM was formed in 1979 and though membership is voluntary, about 97 percent of all surveyors licensed by the Land Surveyors Board Malaysia are its members.

AALSM works closely with the Land Surveyors Board Malaysia and the Institution of Surveyors Malaysia for the advancement of the surveying profession as well as related bodies such as the Board of Valuers, Appraisers and Estate Agents Malaysia and the Board of Quantity Surveyors Malaysia.



CITY AND GOVERNMENT SUPPORT

The **Malaysia Tourism Promotion Board, or Tourism Malaysia**, is the Government organisation set up to promote tourism to Malaysia. It is the Government's intention to make Malaysia a "top-of-mind" MICE destination in this region and to encourage more active participation from local associations through bids submission to be 'host' country for major conventions and congresses.

Under the umbrella of Tourism Malaysia, the **Malaysia Convention and Exhibition Bureau (MyCEB)** was formed recently as the country's official Destination Marketing Organisation (DMO) in relations to business tourism events. Its focus is directed towards introducing and promoting potential buyers to Malaysian products and services and securing future business tourism activities.

MyCEB offers specialist services and a stable of publications to promote the country's conference and exhibition facilities and to assist international organisers to run successful events in Malaysia.

Amongst MyCEB's other roles and responsibilities include providing business leads for the industry, organising cooperative promotions, independent production of high quality destination materials, providing networking and educational opportunities, technical assistance, training and industry development as well as strategies for product development and improvement.

Dewan Bandaraya Kuala Lumpur (DBKL) is the Kuala Lumpur City Hall. In recognition of the growing economic importance of tourism to the city, a department of tourism has been set up to assist organisers with the following:

- Information leaflets on events in KL plus restaurants, shopping as well as things to see and do in the city
- Publicity on the congress
- Co-ordination with the city's security and traffic departments to ensure smooth movement within the city

Kuala Lumpur is a safe city for conference delegates. Information on steps taken to assist organisers and delegates can be found in our Fast Facts section.



SELAMAT DATANG KE MALAYSIA – WELCOME TO MALAYSIA

Malaysia is one of the most vibrant, exciting countries in Southeast Asia with its fascinating fusion of Malay, Chinese, Indian and the indigenous cultures of the Kadazan, Iban and other ethnic groups. “Selamat Datang” means “Welcome” in Bahasa Melayu, the national language. This greeting, written on the faces of its people, reflects the friendliness, heartwarming charm and genuine hospitality of the country.

THE COUNTRY

Comprising predominately Malays (57%), Chinese (33%) and Indians (9%), the Malay peninsular plus the states of Sabah and Sarawak on the Island of Borneo also have historical influences from the British, Portugese, Dutch and Thai traders. The country achieved independence on 31 August 1957 (the Federation of Malaya) and Tunku Abdul Rahman was the first Prime Minister. With the addition of Sabah and Sarawak in 1963, Malaysia was formed. Since then, the country has moved beyond its tin mining and rubber tapping background to become one of the most progressive countries in Southeast Asia.

The government is based on a parliamentary democracy. The Prime Minister heads the Cabinet of Ministers and elections are held every five years. There is also a monarchy and, whilst the Prime Minister is head of government, the head of state is the Seri Paduka Baginda Yang di-Pertuan Agong. The title is rotated every four years between the nine monarchies of the states of Malaysia.

The unit of currency is the Ringgit Malaysia (RM) which is approximately US\$1.00 = RM3.50. Currently there is no goods or service tax although a 10% service charge and 5% government tax is applied to hotel rooms and catering outlets.

Located just north of the equator, Malaysia has a tropical climate with warm weather year round ranging between 21° and 32°C. A pioneer in eco-tourism, Malaysia is committed to preserving her pristine rainforests and marine eco-systems. Peak visitor months are June to August and the main gateway to Malaysia is the Federal capital city of Kuala Lumpur.

OVERSEAS TOURISM MALAYSIA OFFICES

Tourism Malaysia offices are located worldwide. The locations and contact details of their overseas offices can be obtained online via www.tourism.gov.my/en/contact/overseas.asp



KUALA LUMPUR - YOUR HOST CITY

EXPERIENCED CONFERENCE DESTINATION

A modern city of 1.5 million people, Kuala Lumpur, or KL as it is fondly known, is the hub of commerce, entertainment and international activities. Visitors to the city stay in world-class accommodations, move around on inexpensive transport and enjoy mouth-watering food, excellent shopping plus a variety of museums, galleries and cultural sights and sounds. There are festivals throughout the year such as Citrawarna or “Colours of Malaysia”. Held in May, Citrawarna features Malaysia’s various cultures; from the performing arts and ethnic traditions to food preparation, dances, poetry and other unique customs.

KL has an established conference and exhibition organising industry and extensive experience in the hosting of international conventions. With the addition of the purpose-built Kuala Lumpur Convention Centre, the city has become an even more exciting, experienced, professional destination for international congresses.

SELECTION OF CONFERENCES HELD IN MALAYSIA

Kuala Lumpur has an excellent record of hosting international conventions such as:

YEAR	EVENT NAME	DELEGATE NUMBER
2003	13th Non-Aligned Movement Summit (XIII NAM Summit)	2,500
2003	WHO Global SARS Conference 2003	1,000
2003	17 th World Chinese Entrepreneurs Convention 2003	8,000
2003	13 th Organisation of Islamic Conference (OIC)	2,500
2004	7 th Meeting of the Conference of Parties to the Convention of Biological Diversity	3,000
2004	Junior Chamber International – Asia Pacific Conference (JCI-ASPAC)	4,000
2004	10 th Asia-Oceania Otorhinolaryngology, Head and Neck Surgeons (ORL-HNS) Congress and Exhibition	1,000
2004	NIOSH 7 th Conference and Exhibition on Occupational Safety and Health (COSH 2004)	1,000
2004	Malaysia Cardiovascular Intervention Symposium (MCIS) 2004	500
2005	8 th APLIC (Asia Pacific Life Insurance Council) Congress 2005	12,000
2005	20 th Asia Pacific Academy of Ophthalmology Congress 2005	3,000
2005	27 th Asia Pacific Dental Congress	5,000



SELECTION OF CONFERENCES HELD IN MALAYSIA

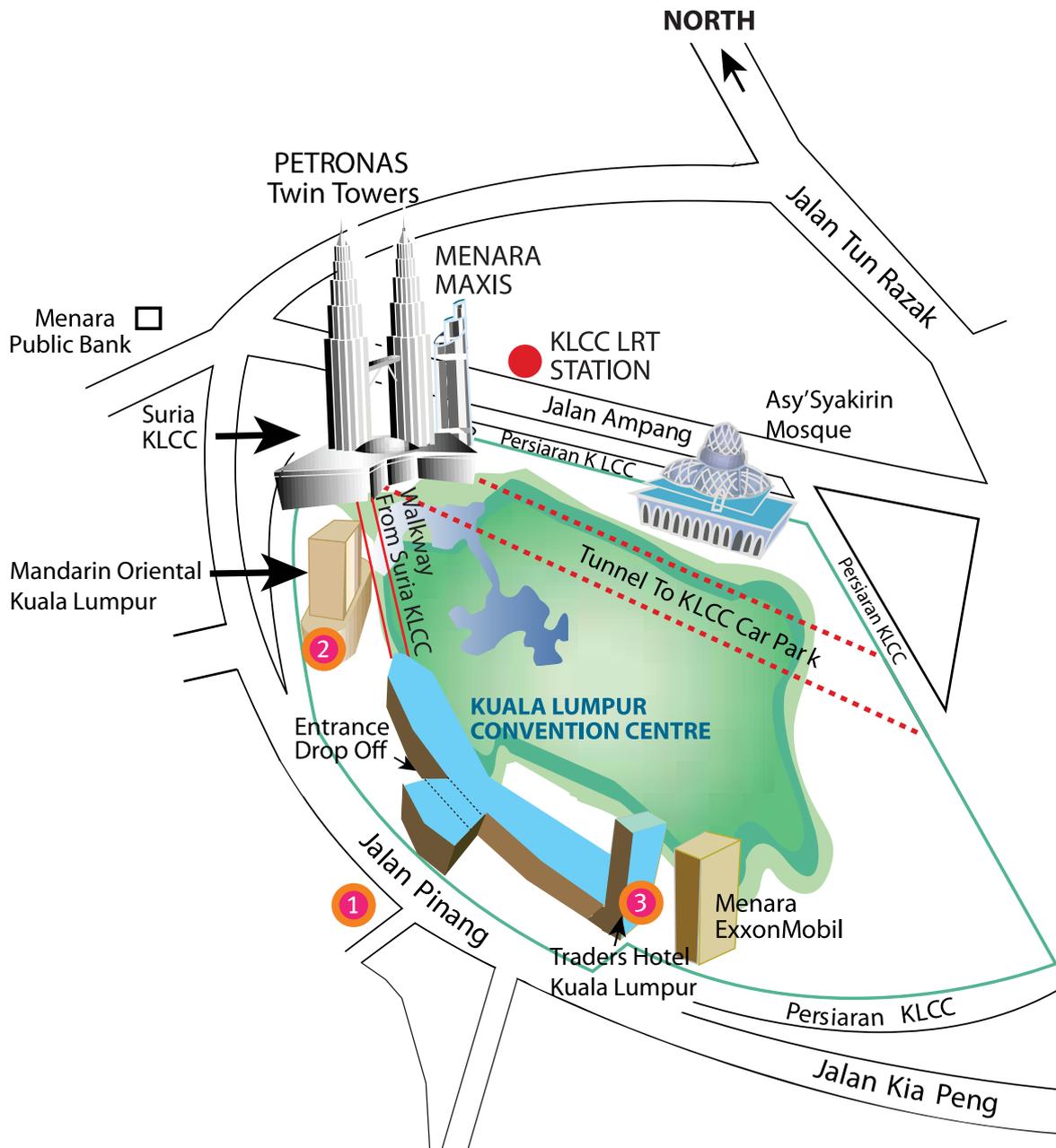
2006	27 th ISME (International Society of Music Education) World Conference 2006	2,000
2006	12 th APLAR (Asia Pacific League of Associations for Rheumatology) Congress	2,100
2006	XVIII FIGO World Congress of Gynecology & Obstetrics	8,300
2007	24 th World Congress of Pathology and Laboratory Medicine 2007	3,000
2008	The XVI Congress and General Assembly of the International Council on Archives	1,500
2008	13 th International Congress on Infectious Diseases (ICID)	3,200
2008	16 th World Congress of Information Technology	3,225
2008	11 th Asia Pacific Congress of Nephrology (11 th APCN)	2,000
2008	14 th Congress of the ASEAN Federation on Endocrine Societies (AFES 2007)	2,000
2009	14 th International Conference on Thinking 2009	2,000
2009	17 TH Conference of Commonwealth Education Ministers 2009	1,200
2009	6 th World Chambers Congress 2009	1,000

SELECTION OF MAJOR CONFERENCES TO BE HELD IN MALAYSIA

2010	6 th World Islamic Economic Forum (WIEF)	2,000
2010	Asian Pacific Digestive Week (APDW) 2010	2,000
2010	18 th World Congress of Accountants 2010	6,000
2010	14 th Asia Oceania Congress of Endocrinology (AOCE) 2010	3,000
2011	10 th International Conference on Low Vision 2011	1,000
2011	The IIA 2011 International Conference	3,000
2011	22 nd Pacific Science Congress 2011	1,000
2012	15 th Ottawa Conference	1,500
2012	25 th World Gas Conference 2012	5,000
2014	14 th Western Pacific Congress on Chemotherapy and Infectious Diseases 2014	3,000
2014	12 th International Congress on Obesity (ICO) 2014	3,000



KUALA LUMPUR CITY CENTRE (KLCC) PRECINCT



ON-SITE HOTELS

- ① Impiana KLCC Hotel & Spa Kuala Lumpur
- ② Mandarin Oriental Kuala Lumpur
- ③ Traders Hotel Kuala Lumpur

KUALA LUMPUR CONVENTION CENTRE – YOUR CONVENTION VENUE

The Kuala Lumpur Convention Centre (the Centre) is located in the Kuala Lumpur City Centre (KLCC) precinct within the heart of Kuala Lumpur. Designed as a “city within a city”, this 40-hectare (100 acre) site offers a stimulating environment within which one may work, live, stay, dine, shop and visit. With views overlooking the KLCC Park and the iconic PETRONAS Twin Towers, the Kuala Lumpur Convention Centre enjoys a prestigious location alongside extensive public transport and 13,000 hotel rooms.

The Kuala Lumpur Convention Centre, with its Plenary Hall, is designed specifically to cater to international association congresses with a concurrent exhibition and a large number of breakout sessions of varying sizes. The facilities span five levels with natural light and park views from the circulation spaces. The Exhibition Halls are on the Ground Level, the main Conference halls and Auditoria are on Level 3. There is also some access on Level 1 and function rooms on Level 4. Support areas are located on Level 3 as well as on the Ground Level. All meeting and exhibition spaces are column-free and movement between the levels is by strategically located lifts and escalators and a main Central Staircase.

There is interconnection with the 571-room Traders Hotel at the Ground Level East Entrance and at Level 3. The 684-room Mandarin Oriental Hotel is opposite the West Entrance on the Ground Level and the 335-room Impiana KLCC Hotel & Spa is located opposite the Centre’s main entrance on Jalan Pinang. Delegates can easily access the KLCC Park from the Park Entrance for a refreshing break.

On the Lower Ground Level is car parking for 500 vehicles, a food court with seven outlets, the Aquaria KLCC (a marine and aquatic animal visitor centre) and an air-conditioned walkway to the Concourse Level of the Suria KLCC shopping centre. The latter boasts some 49 catering outlets, a variety of boutiques and department stores, the Dewan Filharmonik (home of the Malaysian Philharmonic Orchestra), Petrosains science centre, Galeri PETRONAS housing the PETRONAS art collection, TGV multi-screen cinema complex and the KLCC LRT station.

The facilities at the Centre are supported by some of the most advanced technology available and the cabling is Category 6. Data networking, structured cabling, wireless LAN, telecommunication and digital audio-visual facilities allow organisers to access information on demand and provide streamlined presentation facilities and comprehensive delegate services including an internet café which can be located anywhere in the building.



It is not only the Centre's hi-tech facilities that have set a new benchmark for convention services in Malaysia. The dedicated in-house catering team of 51 under Executive Chef Richmond Lim serves up a range of attractive food & beverage packages – from the best of Malaysian dishes to innovative fusion cuisine and themed international fare, and complemented by an impressive array of wines and a full bar service - to suit any meeting, convention and exhibition event planned whilst ensuring value for money yet a gastronomic experience to be remembered. Cuisines can also be designed to suit different dietary needs and all food served by the in-house culinary team is Halal.

CERTIFICATIONS

The Kuala Lumpur Convention Centre's Food Safety, Quality, Environmental, Safety and Health (FOQESH) Management System has been successfully audited by the world's leading certifier, Lloyds Register Quality Assurance of London and the National Institute for Occupational Safety and Health's (NIOSH) Certification arm, NIOSH Certification Sdn Bhd (NCSB). As a result, the Centre is also certified to ISO 9001, ISO 22000 and OHSAS 18001:2007 and has achieved benchmarked 'bronze' status to the Green Globe Company Standard which places the Centre ahead of every other similar facility in Asia.

AWARDS

- 'Best Band Marketing Campaign' (Gold) and 'Best use of Budget' (Silver) for TenOnCall by Meetings Industry Marketing Award
- Best Convention and Exhibition Centre and Best MICE Sales Team (3rd)
- *CEI Asia 2009 Industry Awards*
- Best Exhibition and Convention Centre in Asia
- *TravelWeekly (Asia) Industry Awards for 2007 and 2008*
- Brand Excellence in Product Branding - Convention Centre
- *BrandLaureate Awards 2007-2008*
- Best CD-Rom/DVD (Bronze)
- *Meetings and Incentive Travel (M&IT)'s Meetings Industry Marketing Awards (MIMA) 2008*
- Minister's Special Award for General Manager, Mr Peter Brokenshire *Malaysia Tourism Awards 2005/2006.*

INDUSTRY AFFILIATIONS

International

- ICCA – International Congress and Convention Association
- PCMA – Professional Convention Management Association
- AIPC – International Association of Congress Centres
- UFI – Union des Foires Internationales (The Global Association of the Exhibition Industry)

Local

- MACEOS - Malaysian Association Of Convention And Exhibition Organisers And Suppliers
- MICCI - Malaysian International Chamber of Commerce & Industry
- BMCC - British Malaysian Chamber of Commerce



GOING GREEN

As the first Asian convention centre to be Green Globe Benchmarked since March 2007, the Centre has now been upgraded to Green Globe Bronze Status. Benchmarked status commits the Centre to a standard of excellence in energy and water consumption, total waste production and community commitment, as determined by Green Globe's unique earthcheck™ measures.

Reduce, Re-use and Recycle

Green initiatives include the Centre's 3R Campaign (Reduce, Re-use and Recycle) which aims to increase awareness among staff and visitors alike on the importance of environmental protection. In line with the 3R campaign, waste generated from the Centre's many events is collected and segregated into different colour-coded bins (batteries, plastic, metal, glass, paper) and items which can be reused. A contracted recycling company regularly collects these recyclable materials.

Energy Conservation

A specially-designed Variable Speed Motor (VSD) system regulates air-conditioning. Smaller steps, such as turning lights down to a minimum during the build-up and tear-down of event sets, have also brought energy consumption to lower levels.

Power conservation has also been incorporated into the Centre's design whereby floor-to-ceiling glass windows take full advantage of natural light at the Ground Floor and Level 3 foyer areas where most of the function spaces are located.

The Centre is also built as a component of the Kuala Lumpur City Centre (KLCC), a self-contained city-within-a-city. With hotels, shopping centres and places of interest such as the Aquaria KLCC underwater world, philharmonic orchestra, art galleries and restaurants conveniently located within walking distance, the need for delegate bus transfers is greatly reduced. The 50-acre KLCC Park of about 1,900 indigenous trees and 66 species of palms also creates a convenient green lung.



KUALA LUMPUR CONVENTION CENTRE PROPOSAL

Dates – The dates have been selected in the month of June 2014 according to the local association’s preference. The commencement date is from Thursday 12th June 2014 until Friday 20th June 2014 including pre congress set up and teardown. The main conference programme runs from Sunday 15th June 2014 until Friday 20th June 2014.

Hire Period – The hire period at the venue reflects the meeting specification for International Federation of Surveyors (FIG) Congress 2014, with 6 days of main convention days, from Sunday 15th June 2014 until Friday 20th June 2014.

Venue Usage – The proposed overall layout and floor plans are enclosed. The exhibition space of 7,208 m² in Exhibition Halls 2, Link Hall 3, Exhibition Hall 4 and Exhibition Hall 5 will accommodate a maximum of 392 3m X 3m shell scheme exhibition booths. Main Plenary in Plenary Hall, Commission Annual Meetings in Conference Hall 1, General Assembly in Conference Hall 2, and the rest of the function rooms will be reserved as the Technical Sessions and support rooms throughout the event.

Venue Quotation – A proposal with rates valid for 2014 is enclosed. Rental rates attract a 5% government tax and all other goods and services hired from the Centre attract a 10% service charge plus 5% government tax.

Seating Capacities – The main Plenary Hall has a 3,000-seat capacity. All the smaller rooms together with their preferred set up styles and their sizes are listed in the usage chart. For the location of the rooms, please refer to the enclosed floor plans

Technical Facilities – Both the Plenary Hall and the Plenary Theatre are equipped with full stage lighting and sound systems. Technical facilities available include simultaneous interpretation for up to seven languages (stage language + 6) in Plenary Hall and five languages (stage language + 4) in Plenary Theatre, delegate voting systems built-in to seat arms in all 500 seats in the Plenary Theatre, front section only (792 seats) in the Plenary Hall and an interactive microphone system.

ICT Facilities – The whole Centre has Category 6 cabling enabling wireless communications throughout. Networking of all meeting areas and transmission from room to room can easily be arranged by the in-house audio-visual team.

Technical Exhibition and Poster Exhibition – There are 9,710m² of five inter-linking column free, purpose-built exhibition halls. Each hall has a kiosk to provide catering “off-the-floor” and mobile units can be located around the venue. It is proposed for the exhibition use of Exhibition Halls 2, Link Hall 3, Exhibition Hall 4 and Exhibition Hall 5, with a gross area of 7,208 m² will be used for your exhibition.

Draft Contract and Rules & Regulations – It should be noted that the Kuala Lumpur Convention Centre operates on internationally recognised standards of safety and is compliant with HACCP regulations.



Service Contractors – The Centre has a preferred supplier listing of approved suppliers/contractors providing complementary services such as audio-visual companies, freight forwarders, sound, lighting, booth construction, interpretation systems, etc. Equipped with a full-working knowledge of the Centre, organisers can select from the list the company (ies) they wish to work with on their event. An Event Co-ordinator is assigned to every event to assist the organiser on their requirements. The list of service suppliers is found in the Professional Suppliers & Services section seven of this document.

On-site Freight Handling – To avoid congestion both to and into the Kuala Lumpur Convention Centre’s halls and also in the interests of safety, the appointed forwarder should also be responsible for in-hall movement of freight requiring mechanical handling. While exhibitors or their appointed agents may deliver to the hall, the unloading and movement in the hall should be under the control of the official forwarder appointed for the event.

Conventions Value-Add Programme – The Centre is offering the Conventions Value-Add Programme, worth an estimated RM60, 000.00 (US\$17,175.00), for all international association meetings held at the Centre. This includes hosting of site inspections, a cultural showcase of six Malaysian arts and crafts, pre-event committee meetings, a cocktail reception or a press conference hosted at the Centre as well as Media and PR support.

Cultural Showcase – Experience *batik*-painting, *pewter*-smithing, basket-weaving and *songket*-weaving to the sounds of the *gamelan* (*traditional Malay orchestra*) – a cadence of bronze instruments only found in Southeast Asia comprising metallophones, xylophones, drums and gongs, bamboo flutes, and bowed and plucked strings – this platform gives international visitors a peek into Malaysia’s thriving cultural roots, in modern Kuala Lumpur at all international and regional conferences held at the Kuala Lumpur Convention Centre, and is complimentary. The initiative is in line with the Centre’s vision to provide fresh and exciting cultural exposure and insights to its growing legion of international visitors and way of giving back to the community by promoting traditional art.

Cultural Awareness Workshop – Titled ‘Malaysian Culture, Protocol and Etiquette’, the cultural awareness workshop will familiarise organisers and event planners with Malaysia’s cultural and economic landscape and introduce them to the various resources available in the planning of their events.

Among the areas covered in the workshop are local cultural sensitivities, business and social etiquette, appropriate greetings, protocol requirements, forms of address, and the ‘do’s and don’ts’ when receiving or having an audience with royalty and government dignitaries.

The Kuala Lumpur Convention Centre’s ‘Malaysian Culture, Protocol and Etiquette’ workshop is a value-added service for organisers who have already confirmed their functions at the Centre for association congresses, exhibitions, incentive group gala dinners or corporate meetings, and to anyone considering the Centre as the venue for their international gathering.



Security – Within the Kuala Lumpur Convention Centre there are several levels of security procedures in place – Trained Centre staff, CCTV Technology and the KLCC precinct Security. A security control room is manned 24 hours 7 days a week monitoring CCTV and Pan, Tail and Zoom (PTZ) capable cameras covering all major areas of the venue front and back of house recording and storing on digital recorders the ingress of staff and contractors or indeed anyone coming onto site through the secure entrances back of house. Sensitive areas (i.e. back of house and VIP rooms) of the venue are secured by an access control system utilising proximity cards. The Loading dock access is security controlled by boom gates with a guard house. There is a secure cash handling room where security trucks enter, roller shutters come down front and back whilst unloading takes place.

There is an ability to isolate areas on each level of the Centre and emergency generators to cover standby power requirements of the complex are on site being fully serviced at all times.

For the neighbour security, the Kuala Lumpur Convention Centre security staff together with the KLCC precinct security operators will ensure the safety and security of the venue and the integrated development. This will be further supplemented by the Malaysian Police Force and the city police force during major events at the KLCC precinct.



AIRLINE ACCESS AND TRANSPORTATION NETWORK

ACCESS BY AIR

Kuala Lumpur International Airport (KLIA) is only 28 minutes from Kuala Lumpur city. It is located 75 kilometres (35miles) south of Kuala Lumpur City Centre (KLCC); an hour's drive by direct motorway link or 28 minutes on the KLIA Ekspres Rail Link (ERL).

KLIA is served by 50 airlines operating to over 100 scheduled destinations and this number is increasing. Direct mid- to long- haul access is provided to five Australian and five Middle East cities, seven North American and African cities and nine European cities plus the Asian regional and domestic network.

KLIA represents a RM10.7billion (US\$2.8billion) investment. Opened in 1998, the airport is user-friendly with simple and clear passenger routes through check-in, immigration and the boarding gates. Passengers can relax in a spacious environment with a wide range of retail, catering and refreshment facilities.

AIRLINES OPERATING AT KUALA LUMPUR INTERNATIONAL AIRPORT (KLIA)

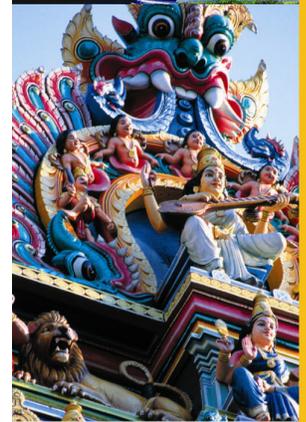
No	ICAO	IATA	AIRLINES	P	C
1	AXM	AK	Air Asia (operates at LCCT)	Y	
2	XFA	D7	Air Asia X (operates at LCCT)	Y	
3	CCA	CA	Air China	Y	
4	AXB	IX	Air India Express	Y	
5	MAU	MK	Air Mauritius	Y	
6	BBC	BG	Biman Bangladesh	Y	
7	CPA	CX	Cathay Pacific Airways	Y	
8	CEB	5J	Cebu Pacific Airlines	Y	
9	CAL	CI	China Airlines	Y	Y
10	CES	MU	China Eastern Airlines	Y	
11	CSN	CZ	China Southern Airlines	Y	
12	MSR	MS	Egypt Air	Y	
13	UAE	EK	Emirates	Y	
14	ETD	EY	Etihad Airways	Y	
15	EVA	BR	Eva Airways	Y	Y
16	GIA	GA	Garuda Indonesia	Y	
17	GFA	GF	Gulf Air	Y	
18	GMG	Z5	GMG Airlines	Y	
19	HKE	UO	Hong Kong Express Airways	Y	
20	IAC	IC	Indian Airlines	Y	
21	AWU	QZ	Indonesia Airasia (operates at LCCT)	Y	
22	IRA	IR	Iran Air	Y	
23	JAL	JL	Japan Airlines	Y	Y
24	JAI	9W	Jet Airways	Y	
25	JSA	3K	Jetstar Asia	Y	



AIRLINES OPERATING AT KUALA LUMPUR INTERNATIONAL AIRPORT

26	KAL	KE	Korean Air	Y	Y
27	KAC	KU	Kuwait Airways	Y	
28	LNI	JT	Lion Airlines	Y	
29	DLH	LH	Lufthansa	Y	
30	MAS	MH	Malaysia Airlines	Y	Y
31	MNA	MZ	Merpati Nusantara	Y	
32	XUB	8M	Myanmar Airways	Y	
33	PIA	PK	Pakistan Airlines	Y	
34	QTR	QR	Qatar Airways	Y	
35	RBA	BI	Royal Brunei	Y	
36	KLM	KL	Royal Dutch Airlines	Y	Y
37	RNA	RA	Royal Nepal Airlines	Y	
38	SVA	SV	Saudia Airlines	Y	
39	CSZ	ZH	Shenzhen Airlines	Y	
40	SIA	SQ	Singapore Airlines	Y	
41	ALK	UL	Sri Lankan Airlines	Y	
42	AIQ	FD	Thai Airasia (operates at LCCT)	Y	
43	THA	TG	Thai International	Y	
44	TGW	TR	Tiger Airways (operates at LCCT)	Y	
45	UZB	HY	Uzbekistan Airways	Y	
46	HVN	VN	Vietnam Airlines	Y	
47	CXA	MF	Xiamen Airlines	Y	
48	IYE	IY	Yemenia Yemen Airlines	Y	
49	NYT	OY	Yeti Airlines	Y	
50	CLX	CV	Cargolux		Y
51	FDX	FX	Federal Express		Y
52	UPS	5X	United Parcel Services		Y
54	GBS	GS	Gading Sari		Y
54	TSE	TH	Transmile Airways		Y
55	OEA	OX	Orient Thai Airlines	Y	

Remarks: P = Passenger
C = Cargo
Y = Yes



NATIONAL CARRIER

Malaysia Airlines (MAS) is one of the world's truly supportive national carriers committed to servicing the international congress industry with relevant, cost-effective benefits to organisers. MAS is one of the few airline members of ICCA and a founder member of the Data on Meetings and Events project (DOME). Services to Congress organisers include:

- Air travel for site inspection and marketing trips
- Airfare discounts for speakers and key delegates
- Preferential airfares for other delegates and exhibitors
- Special rates for all-inclusive packages comprising flights, hotel accommodation, transfers and tours
- Air freighting of promotional and exhibition materials
- Programmes for accompanying persons and pre- or post- conference tours
- Professional advice on travel arrangements and suppliers
- Assistance and information at all Malaysia Airlines offices worldwide
- Where large numbers are on one flight, in-flight announcements and special recognition can be provided
- Wide network coverage to fly delegates from more than 100 destinations across six continents and 35 domestic destinations on a fleet of 110 aircraft flying over 3,000 flights a week and carrying over 40,000 passengers per day.

MALAYSIA AIRLINES FLYING TIMES

Listed below are the flight schedule overviews of the flight times from major points.

Asia – Southeast Asia

City of Embarkation	Flying time to KL	Weekly Frequency	Number of Stops
Bangkok (BKK)	2hrs 5mins	7 times	Non-stop
Brunei (BWN)	2hrs 30mins	2 times	2 x 1 stop
Cebu (CEB)	4hrs	2 times	2 x 1 stop
Denpasar (DPS)	2hrs 55mins	7 times	Non-stop
Hanoi (HAN)	3hrs 25mins	7 times	Non-stop
Ho Chi Minh City (SGN)	1hr 55mins	3 times	Non-stop
Jakarta (JKT)	2hrs	7 times	Non-stop
Manila (MNL)	3hrs 45mins	7 times	Non-stop
Medan (MES)	55mins	7 times	Non-stop
Padang (PDG)	1hr 5mins	3 times	Non-stop
Phnom Penh (PNH)	1hr 50mins	7 times	Non-stop
Phuket (HKT)	1hr 25mins	7 times	Non-stop
Siem Riep (REP)	2hrs 30mins	3 times	3 x 1 stop
Singapore (SIN)	55mins	48 times	Non-stop
Surabaya (SUB)	2hrs 35mins	7 times	Non-stop



ACCOMODATION IN KUALA LUMPUR

HOTELS IN KUALA LUMPUR

Kuala Lumpur provides unsurpassed quality hotels in five-star international chains for less than US\$140 per night. There are over 26,777 hotel rooms in KL of which 18,000 are in the Malaysian Association of Hotels (MAH) member hotels.

Within ten minutes of the Kuala Lumpur Convention Centre are over 13,000 rooms (1,549 on site and a further 11,575 within 10 minutes) in 31 four- and five-star properties including several that offer apartment style accommodation – perfect for exhibitors and those who want a longer stay, either with families or in small groups sharing.

In addition, there are a further 46 hotels in the two and three-star category. However, given the good value in the four- and five-star properties, the majority of delegates attending international congresses often elect to stay in the higher categories.

It should be emphasised that the following is not an exhaustive list and there are several hotel projects under construction due for completion within the next four to five years. A price banding is given for the four- and five-star properties and a 10% service charge and 5% government tax should be added.

LIST OF FOUR AND FIVE STAR HOTELS WITHIN AND AROUND KLCC PRECINT

On-Site Hotels

Hotel, Tel, Website	Room	Suite	Apt	Total Unit	Star Rate	Price Band
	1,485	105	51	1,641		
Impiana KLCC Hotel & Spa Kuala Lumpur Tel: +60 3-2147 1111 www.impiana.com	322	13	0	335	4 star	C
Mandarin Oriental Kuala Lumpur Tel: +60 3-2380 8888 www.mandarinoriental.com	643	41	51	735	5 star	A
Traders Hotel Kuala Lumpur Tel: +60 3-2332 9888 www.tradershotels.com	520	51	0	571	5 star	A



SUGGESTIONS FOR YOUR PRE AND POST CONFERENCE EXCURSIONS

BEACHES

Langkawi

This island of myth and legend boasts some of the world's most romantic beaches and a unique golf course built around an ancient rainforest. Hop on a boat to nearby islands and hear the stories of how their mysterious names came to be.

Sibu Island

20 acres of tropical perfection off the east coast of the southern state of Johor. Populated by fishing villages and a million birds.

Tioman Island

A glittering jewel with white beaches and azure seas. Widely considered to be among the top ten most beautiful islands in the world.

Turtle Islands National Park

Between July and October, green turtles come ashore to lay their eggs. Spend the night on the beach waiting for these gentle creatures to come ashore and share the magic of hidden nature.

CULTURE

Batang Ai and Batang Lupar River Systems

Home to the indigenous Iban community, most of whom still live in longhouses. Visit in late May to early June when the Iban and Bidayuh celebrate their harvest festivals. Everyone is invited.

Kuala Terengganu

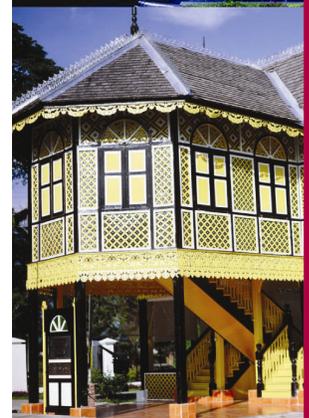
Showcases the best of Malay crafts, such as the dying art of boat-making and the mystical performing arts linked with ancient shaman practices.

Melaka

The historic heritage of Melaka is evident in its Portugese, Dutch and British buildings as well s unique Peranakan ancestral homes. The food here is completely unique hybrid of Malay and Chinese cuisine found nowhere else in the world. A good place to go antique shopping.

Penang

The first British settlement, now a charming island with a decidedly relaxed colonial ambience. Once Malaysia's most popular beach retreat, the island now booms with sights, shopping and of course what locals claim to be the best cuisine in the country.



DIVING

Pangkor Island

In this cluster of nine small islands, the pace of life is still very much set by the tide and wind. Small, private, tranquil and the perfect escape for diving, snorkelling, and deep sea fishing.

Sipadan Island

One of the world's top dive sites. Only a limited number of divers are allowed on the island at any one time, so be sure to book in advance.

HIGHLANDS

Cameron Highlands

Cool outposts typified by tea plantations, rolling green fields and country cottages. A taste of Old England in the middle of the tropics.

Genting Highlands

The Malaysian "Las Vegas". This renowned playground in the sky offers many attractions such as a giant theme park, golf course, casino and lavish theatre performances.

PARKS

Mount Kinabalu

An extinct volcano with 4101-metre summit, it is Malaysia's highest peak located in Sabah on the island of Borneo. A trek to the summit of this World Heritage site is breathtaking. Soak in the healing balm of magic springs as colourful butterflies flutter about. At sunrise, reflect upon the quiet, sacred moments as the sun peers over the mountain range to bathe the land in its light.

Mulu National Park

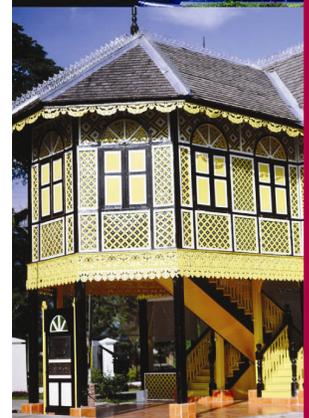
The world's largest system of limestone caves includes the 51km long Clearwater Cave. A 4-day hike up to the summit of Gunung Mulu (2377m) is especially challenging and is set in Sarawak's premier national park.

Pulau Tiga National Park off Kuala Penyu

Excellent walking trails across this volcanic island and several snorkeling spots.

Taman Negara National Park

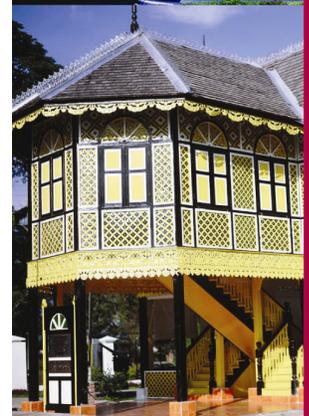
This vast, ancient rainforest accommodates thousands of wild animals as well as the Orang Asli, Malaysia's indigenous people. Take a long boat down the river, enjoy a forest canopy walk and if you're up for the challenge, camp and hike through the jungle. At night, sit in one of the many watch towers and catch the distant roar of the tiger or panther. Lucky ones will spot an animal or two foraging beneath the tower.



EXCITING ACTIVITIES TO CONSIDER WHEN ATTENDING A CONFERENCE

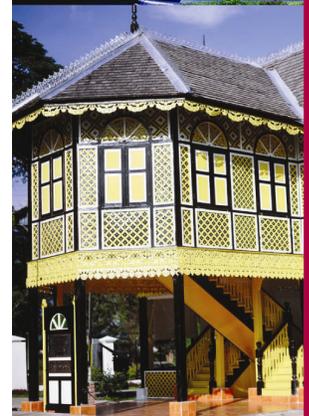
1. Dive with the sharks plus visit 5,000 aquatic and marine life at AQUARIA KLCC, right here at the Concourse level of the Kuala Lumpur Convention Centre. This visitor attraction also provides an unusual venue for small private functions.
2. Jog and stretch your muscles at the 50-acre KLCC Park, home to 1,900 indigenous trees and 74 palm species, designed by world-renowned Brazilian landscape artist, Roberto Burle Marx.
3. Chill out at the Esplanade and enjoy the 150 magical dramatic animations of the two water fountains, the “Lake Symphony” of KLCC.
4. Listen to the Malaysian Philharmonic Orchestra, at the 865-seat *Dewan Filharmonik PETRONAS*, performed by 105 musicians from 25 nations who play more than 100 concerts annually. Check out the free lunchtime organ recitals as well!
5. Be mesmerised by Kuala Lumpur’s magnificent skyline from the world’s tallest twin towers (88 storeys, 1483 feet, 452 metres), the PETRONAS Twin Towers at the Skybridge, balanced 420 metres in the air plus, discover exciting moments of the buildings’ construction in the visitors centre presentation.
6. Rejuvenate the body, mind and soul at the many spas within minutes of the Centre, from herbal massages and beauty wraps to marine spa therapies at the Rooftop Urban Spa of Traders Hotel, the Vitality Club of the Mandarin Oriental Kuala Lumpur and the award-winning Angsana Spa at Crowne Plaza Mutiara Kuala Lumpur.
7. Marvel at the intricate carving and calligraphy on the *Asy-Syakirin* Mosque created by a team of skilled Uzbekistan craftsman specially commissioned to render the simple mosque structure into a work of art, a place of enchantment, referred to as the Jewel in the Park.
8. View paintings, sculptures and art works by leading Malaysian and international artists at *Galeri PETRONAS*.
9. Take a trip through time and explore a Malay village house, ‘Rumah Penghulu Abu Seman’ from Northern Malaysia, reconstructed in the gardens of a bungalow house at the Heritage Centre on the corner of Jalan Stonor and Jalan Conlay.
10. ‘Do it Yourself’ – Learn:
Malaysian dance, such as the Layang Mas (movements of the golden swallow), the Chinese Fan Dance and Bharatanatyam (Indian dance) at KL’s one-stop tourist centre, Malaysian Tourism Centre (MATIC).

Malaysian Arts and Crafts: Design your own batik, learn about ceramics, woodcarving and silver works at the Kuala Lumpur Craft Centre.



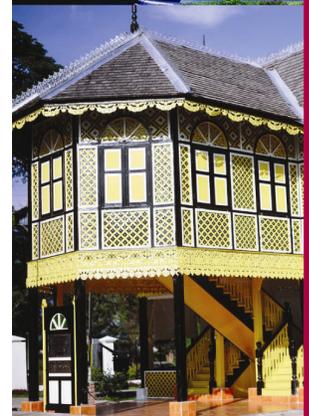
EXCITING ACTIVITIES TO CONSIDER WHEN ATTENDING A CONFERENCE

11. Book your post-conference visit to the Forest Research Institute of Malaysia (FRIM), located 16 km northwest of Kuala Lumpur, where a walkway canopy 30 metres above ground offers a panoramic view of the tropical rainforest. Malaysia is world-renowned for maintaining the oldest rainforest in the world. The 130 million-year old rainforest in Taman Negara is one of the country's 42 national parks.
12. Bargain for the best deal in Chinatown's Petaling Street, a bargain hunter's paradise and foodie haven famed for its bazaar stalls selling t-shirts, handbags, watches, shoes, sunglasses and souvenirs, and local delights such as steamed dumplings, barbecued chicken, roast duck, Chinese pastries and more; from early morning until night.
13. Take the train to the Masjid Jamek LRT station and be amazed by the magnificent architecture of Masjid *Jamek*, the oldest mosque in Kuala Lumpur, built in 1907. *Masjid Jamek* can be found at the confluence of the Klang and Gombak rivers – where KL's founders first set foot.
14. Savour the variety of Asian cuisines in the city during your stay, such as Penang's assam laksa and nasi kandar, a variety of Chinese cuisines like Hakka and Teochew dishes plus the ever popular dim sum, local Malay favourites such as nasi lemak and ayam percik (a grilled chicken and coconut dish), Southern and Northern Indian curries and roti canai, Nyonya cooking and kuih (sweet desserts) and of course, ice-kacang and a cup of 'teh tarik', the local version of cappuccino. All these and more are within easy walking distance at the 49 catering outlets at Suria KLCC and restaurants around the Centre.
15. Create your own pewter masterpiece while learning the processes of forming, scraping, polishing and packing pewter at the Royal Selangor Visitor Centre's School of Hard Knocks.
16. Get your adrenaline pumping with the G-Force X Reverse Bungy, a two-seat capsule that shoots up reaching a speed of 120 km/hour at 65 metres, the highest such ride in Asia besides soaking in the view at the observation deck, all at KL Tower, the world's fourth tallest telecommunications tower.
17. Trek up the jungle to see the many species of butterflies, monkeys, squirrels and birds - visit the forestry centre at the *Bukit Nanas Forest Reserve*, the 10.5 hectare tropical original rainforest located right in the city and surrounding the KL Tower.
18. Breeze through the largest bird park in Southeast Asia, the 800-species Orchid Garden and Hibiscus Garden, visit the Butterfly Park that houses some 6,000 butterflies of over 120 species and feed the deer at the Deer Park, all located within the area known as the Lake Gardens.



EXCITING ACTIVITIES TO CONSIDER WHEN ATTENDING A CONFERENCE

19. Be transported back to the colonial days at *Carcosa Seri Negara*, (former residence of the British Governor) to enjoy English afternoon tea or Sunday curry tiffin. It is now an exclusive boutique hotel whose guests have included Queen Elizabeth II and Prince Philip of Great Britain.
20. Climb up 272 steps to witness the fascinating cave structures, colourful paintings and ornate Hindu shrines of the famous *Batu Caves*, which gathers half a million people yearly during the Thaipusam festival on 11 February. Visit <http://www.tourism.gov.my/en/>.
21. Learn about the ancient Malay world and the extensive collection of Malaysian art and artifacts at the *Pucuk Rebung* Museum Gallery, some of which are available for sale.
22. Be amazed by the colourful sights and sounds of Little India; you will be spoilt for choice with shops selling all manner of exotic Indian goods such as silk saris, oil lamps, bangles, anklets, brassware, tableware and jewellery that line the streets.
23. Use your hands in the traditional local style and dig into banana leaf rice; white rice served on a banana leaf with an assortment of vegetables, curried meat or fish and papadum.
24. Check out local artists and craftsmen at work, drawing portraits or personalising key chains, T-shirts and souvenirs at the lively Central Market, a treasure trove of Malaysian handicraft, songket, batik and traditional silk clothing, exclusively-made souvenirs, antique weaponry and more.
25. Go golfing at clubs such as the Tropicana Golf and Country Club, Kuala Lumpur Golf and Country Club (KLGCC) and the Royal Selngor Golf Club (RSCG) which offer world-class golfing facilities and the challenge of championships-level courses within the Kuala Lumpur Vicinity.



FAST FACTS

VISA INFORMATION

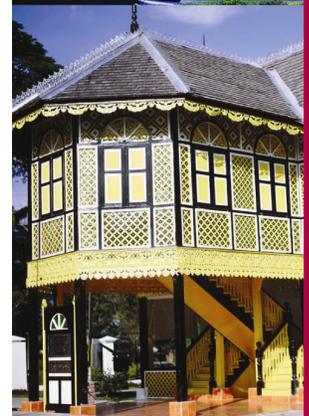
All delegates should be in possession of a valid passport and have proper documents for entry into Malaysia. Please see the following table regarding official advice from the Government of Malaysia on visa requirements for entry into Malaysia.

For those member states which require a visa, applications should be submitted to the nearest Malaysian overseas mission with the following documentation:

- Visa application form with three (3) passport-sized photographs
- National passport with remaining validity not less than six (6) months
- Letter of introduction or invitation letter

Immigration/Visa Requirements for Social and Business Visit

1	2	3	4	5
No Visa required for Social and Study	Special Approval by the Ministry of Internal Security	Special Approval by the Ministry of Home Affairs	No Visa Required for any purpose of visit	No Visa required for Social visit. Duration of stay – 3 months only
U.S.A	Israel	Yugoslavia Monte Negro	All Commonwealth nationals except: 1. Bangladesh 2. Cameroon 3. Ghana 4. India 5. Mozambique 6. Nigeria 7. Pakistan 8. Sri Lanka	Albania, Algeria, Argentina, Austria (Vienna), Bahrain, Belgium, Bosnia Herz., Brazil, Chile, Croatia, Cuba, Czech Republic, Denmark, Egypt, Finland, France, Germany, Hungary, Iceland, Ireland, Italy, Japan, Jordan, Kyrgyzstan, Kuwait, Kyrgyz Republic, Lebanon, Liechtenstein, Luxembourg, Morocco, Netherlands, Norway, Oman, Peru, Poland, Qatar, Romania, Saudi Arabia, S. Korea, Spain, Sweden, Slovakia, Tunisia, Turkey, Turkmenistan, U.A.E, Uruguay, Yemen

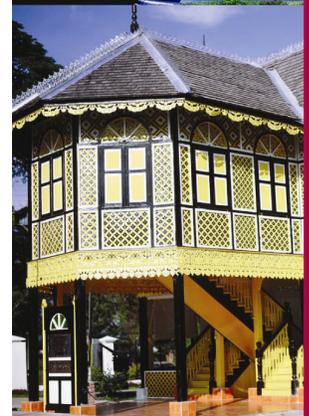


Immigration/Visa Requirements for Social and Business Visit

6	7	8	9
No Visa required for Social visit. Duration of stay – 1 month only	No Visa required for Social visit. Duration of stay – 14 days only	No Visa required for all purpose of visit (Total Abolition)	Visa required for any purpose of visit
1. All ASEAN Countries except Myanmar 2. Other countries that are not listed in any of the other categories 3. Macao SAR 4. British National Overseas (BNO) 5. North Korea 6. Vietnam 7. Others No Visa Required for Entry: a). Singapore b). Brunei	Iran (15 days) Iraq Libya Palestine Sierra Leone Somali Somalia South Yemen Syria Macao (Travel Permit)/Portugal CI	Lienchenstein Netherlands Switzerland St. Marino	1. Afghanistan (visa with reference) 2. Angola 3. Bhutan 4. Burkina Faso 5. Burundi 6. Central African Rep. 7. China 8. Colombia 9. Comoros 10. Congo Rep. 11. Congo Democratic Rep. 12. Cote D'Voire 13. Djibouti 14. Equatorial Guinea 15. Eritrea 12. Ethiopia 13. Ghana 14. Guinea Bissau 15. Hong Kong (C/I or D/I) 16. India 17. Liberia 18. Mali 17. Mozambique 18. Myanmar (Normal Passport) 19. Nepal 20. Niger 21. Rwanda 22. Serbia & Montenegro 23. Taiwan 24. United Nations (Laissez Passer) 25. Western Sahara

CUSTOMS REGULATIONS

Tourism Malaysia will register your meeting with Malaysian Customs and Immigration in order to facilitate customs and entry procedures for all participants. Further information on Malaysia's customs regulations on dutiable and prohibited items can be obtained from the nearest Malaysian High Commission/Embassy or Consulate.



HEALTH REQUIREMENTS

The Ministry of Health Malaysia has advised the following:

- **Yellow fever** vaccinations are mandatory for delegates coming to Malaysia from the following countries:

Angola, Benin, Burkina Faso, Burundi, Cameroon, Central Africa Republic, Chad, Congo, Ivory Coast, Ethiopia, Gabon, Gambia, Ghana, Guinea, Guinea Bissau, Guinea-Equatorial, Kenya, Liberia, Mali, Niger, Nigeria, Rwanda, Sao Tome & Principe, Senegal, Sierra Leone, Sudan, Somalia, Togo, Uganda, Zambia, Zaire, United Republic of Tanzania, Eritrea and Djibouti.

- Delegates from the above-mentioned countries are required to present an International Health Certificate showing Yellow Fever vaccination. **The certificate must be valid at least 10 days prior to the date of arrival in Malaysia.**
- The requirement also applies to any delegate **who has visited any of the above countries within one month prior to the date of the meeting.**
- Visitors coming from an area where there has been an outbreak of any infectious disease must be in possession of valid vaccination certificates against such infectious diseases. All persons are advised to consult their local authorities on any health requirements.
- The risk of malaria for most tourists visiting Peninsular Malaysia is extremely small. There is an insignificant risk in Kuala Lumpur, Penang and other major cities. However, in East Malaysia, the risk of malaria is present throughout the year. Even in these regions, the risk is mainly off the coastal plains and towards the border areas. Generally, prophylaxis is recommended for those visiting Sabah or Sarawak.
- Recommended vaccines: Poliomyelitis (childhood booster), Tetanus (childhood booster), Typhoid (food & water borne diseases) and Hepatitis A (food & water borne diseases).
- For those venturing outside the cities and towns, further recommended vaccinations are Hepatitis B, Rabies, Japanese B Encephalitis, Tuberculosis and Meningitis. For those visiting Sabah and Sarawak, Malaria prophylaxis is strongly recommended.



FOOD AND WATER QUALITY

The Ministry of Health Malaysia governs all aspects of food quality and safety standards in Malaysia. The Food Safety and Quality Division ensures that food processing activities are managed according to the stipulated Federal Hygiene and Safety Standards. Constant monitoring of food and beverage outlets are carried out in collaboration with local municipal councils to ensure all premises meet their operational guidelines and are fit to operate.

Generally, the level of food hygiene throughout the country is high. However, one should make sure their food and drinking water are safe. Food from street vendors should be treated with care and visitors should drink only bottled or boiled water, or carbonated (fizzy) drinks from cans or bottles. If possible, one should avoid tap water, fountain drinks and ice cubes. Bring along iodine tablets and portable water filters to purify water if bottled water is not available. Also, hands should be washed often and with soap and water. As an extra precaution, bring along anti-diarrhoea medication and an antibiotic prescribed by your doctor to self-treat moderate to severe diarrhoea.

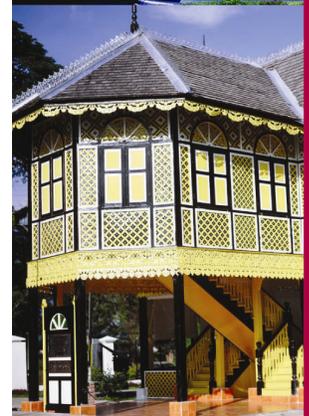
AIR QUALITY

The Department of Environment, Ministry of Natural Resources and Environment Malaysia continuously monitors the air quality to detect any changes in the air quality status that may cause harm to human health and the environment.

The air quality is described in terms of Air Pollutant Index (API). The API scale and terms used in describing air quality levels are as follows:

API scale	Air quality
0 – 50	Good
51 – 100	Moderate
101 – 200	Unhealthy
201 – 300	Very unhealthy
301 and above	Hazardous

On a daily basis, Kuala Lumpur's API fluctuates between 0 to 100 ie, good to moderate. The latest updates on the air quality can be viewed online at www.doe.gov.my/apims



SECURITY

Malaysia is fast gaining prominence in Southeast Asia as a preferred location for international meetings, conventions and incentive travel group events. It has a secular government and places great importance on this particular sector of tourism. Its reputation is growing as a cost-effective, secure destination for international business tourism visitors and delegates will find it easy to get to from all parts of the world plus, feel very comfortable travelling around both in the city and the country. English is widely spoken and the people are very approachable, being naturally friendly and helpful to visitors.

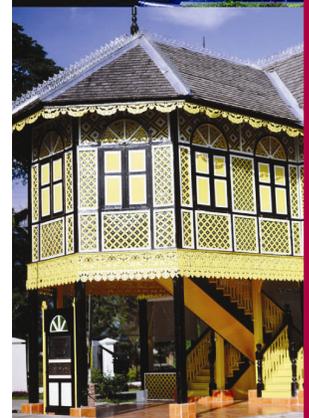
There are some well-established resorts located around the country and pre- or post-conference touring is easy; either as individuals or in organised groups. The country is well known for its spectacular shopping opportunities as well as its rich variety of food and cultural experiences that are fun and easy to enjoy.

Kuala Lumpur has already hosted without incident some key international meetings involving heads of government and requiring strict security and protocol. As to be expected in a modern city, attention has been paid to security systems and crisis management in the airport, hotels, pedestrian areas and also in the shopping malls and other public spaces. A coordinated system is in place and the city police force is under the jurisdiction of the Kuala Lumpur City Hall (DBKL).

When planning major events, the security forces and police will sit in on organising committees to advise on measures to be taken for VIP attendance as well as timings and will readily provide escorts to ensure speedy transfers between venues through the city traffic.

Recent attention to security has increased the foot patrols in the city centre areas with clearly identified tourist police units located on street corners. In addition to CCTV surveillance, an additional 1,800 plain clothes and uniformed police officers are now deployed in central Kuala Lumpur bringing the total strength to almost 4,000 officers.

Hotels are attractive, well-run and have established in-house security systems with a combination of personnel and fully monitored CCTV systems. The airport itself has sophisticated public security and fire-fighting systems – the fire-fighting unit is the most modern of the region.



CLIMATE

Malaysia has a typically tropical climate with temperatures ranging between 27 degrees C and 35 degrees C year round and with humidity around the 90% level year round.

The tropics can take some adjusting to and it is advisable to take it easy on arrival if travelling from non-tropical climates though plentiful air-conditioning makes this adjustment easier. To echo the advice in a well known song, avoid going out in the noonday sun.

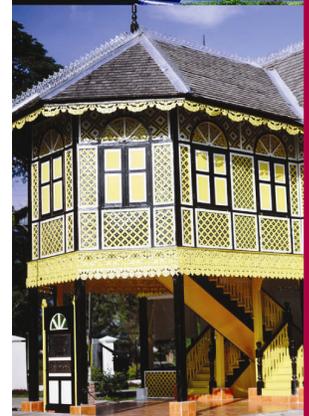
As in all tropical countries the rain tends to fall in brief torrential downpours and is soon replaced by sun. The whole region is monsoonal; between October and April on peninsula Malaysia the wind is from the north-east and at this time of year it may rain every day but it is only the east coast of Peninsula Malaysia that has a real "rainy season" between November and January, in other parts it is just a time of year when rainfall is slightly heavier than at other times - the rest of the year the wind is from the south-west when it is relatively drier.

CURRENCY

The unit of currency is the Malaysian Ringgit (RM) which is approximately US\$1.00 = RM3.50 as at November 2009. Currently there is no goods or service tax although a 10% service charge and 5% government tax is applied to hotel rooms and catering outlets.

LANGUAGE

Bahasa Melayu (Malay) is the official language and English is widely spoken country wide. Ethnic groups also have their own languages and dialects.



MALAYSIA – A FAMILY FRIENDLY DESTINATION

Malaysia is one of the most vibrant, exciting countries in Southeast Asia with its fascinating fusion of Malay, Chinese, Indian and indigenous cultures. Not only has its multiculturalism made Malaysia a gastronomical paradise, it has also filled the nation with hundreds of colourful festivals, culturally diverse architecture and a bountiful collection of history, arts and crafts and natural beauty to enjoy.

Malaysia is also unrivalled as the perfect family holiday destination. Comprising of 13 states, Malaysia is as geographically diverse as its culture. From the towering skyscrapers of its modern cities to the rustic charm of its numerous “kampung” (villages) and from exciting outdoor activities to the wistful calm of the Borneo rainforest, visitors are presented with a one-stop destination for any activity.

The people of Malaysia are also exceedingly friendly, and are ever ready and willing to welcome visitors with their renowned hospitality. With a host of family-oriented nature tours, amusement parks and shopping destinations throughout the country, Malaysia has something to offer for every member of the family.

With direct flights to several international airports throughout Malaysia from most major cities, an integrated transport infrastructure and a tropical climate throughout the year, Malaysia also boasts one of the most attractive and value-for-money accommodation rates in the region, which makes it a preferred destination for visitors and the perfect location for a fulfilling family holiday.

